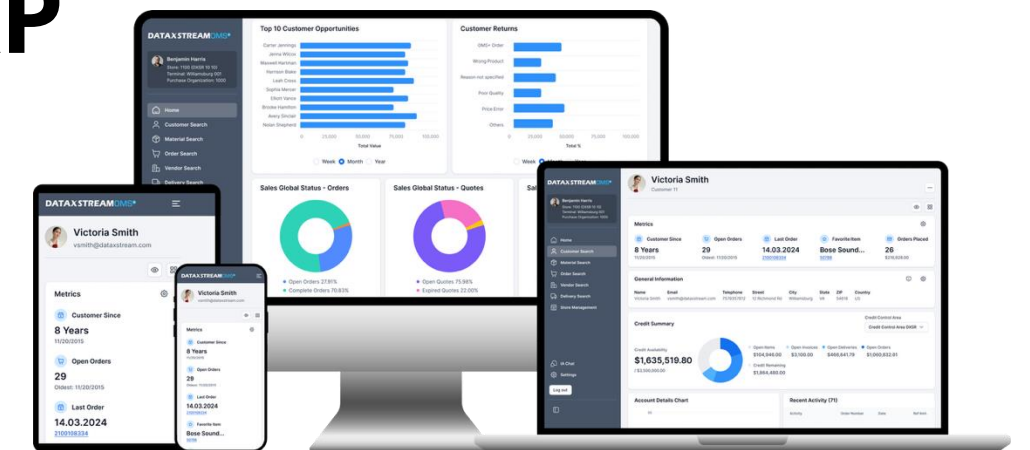




Cross Channel Order Management Platform for SAP

Customer Deck



SAP Endorsed App
PREMIUM CERTIFIED



DATASTREAM

Company Overview

-  25 Years as an SAP Partner
-  Operations In US, Europe, and LATAM
-  SAP Products Company Born From an SAP Services Company
-  Run SAP and OMS+ Internally
-  Focused on Solving Complex Selling Challenges for SAP Customers
-  Customers are Raving Fans!



SAP Endorsed Apps

Premium Certified

SAP® Certified

Integration with RISE with SAP S/4HANA Cloud

SAP® Certified

Integration with Cloud Solutions



SAP Business AI
Partner Innovation
AI Cloud Application



SAP Partner
Application - Industries

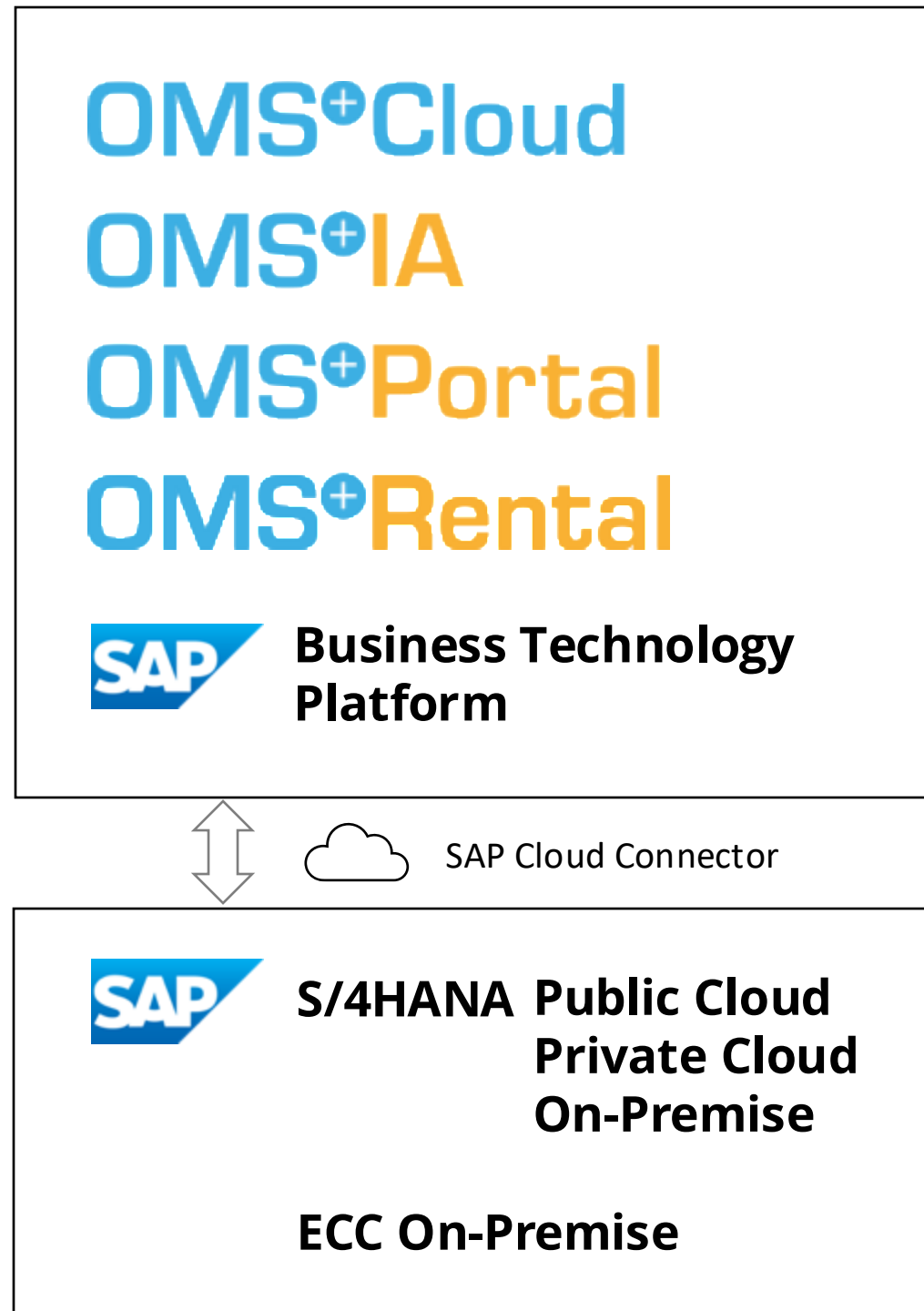


SAP Store
Partner of the Year



SAP App Center
Partner of the Year

Product Overview



Cross-channel order management solution built specifically for SAP

Run in a Chromium-based Browser

Requires **No Software** Installed on Users Device

Can Interact With Any Cloud-based Credit Card Solution

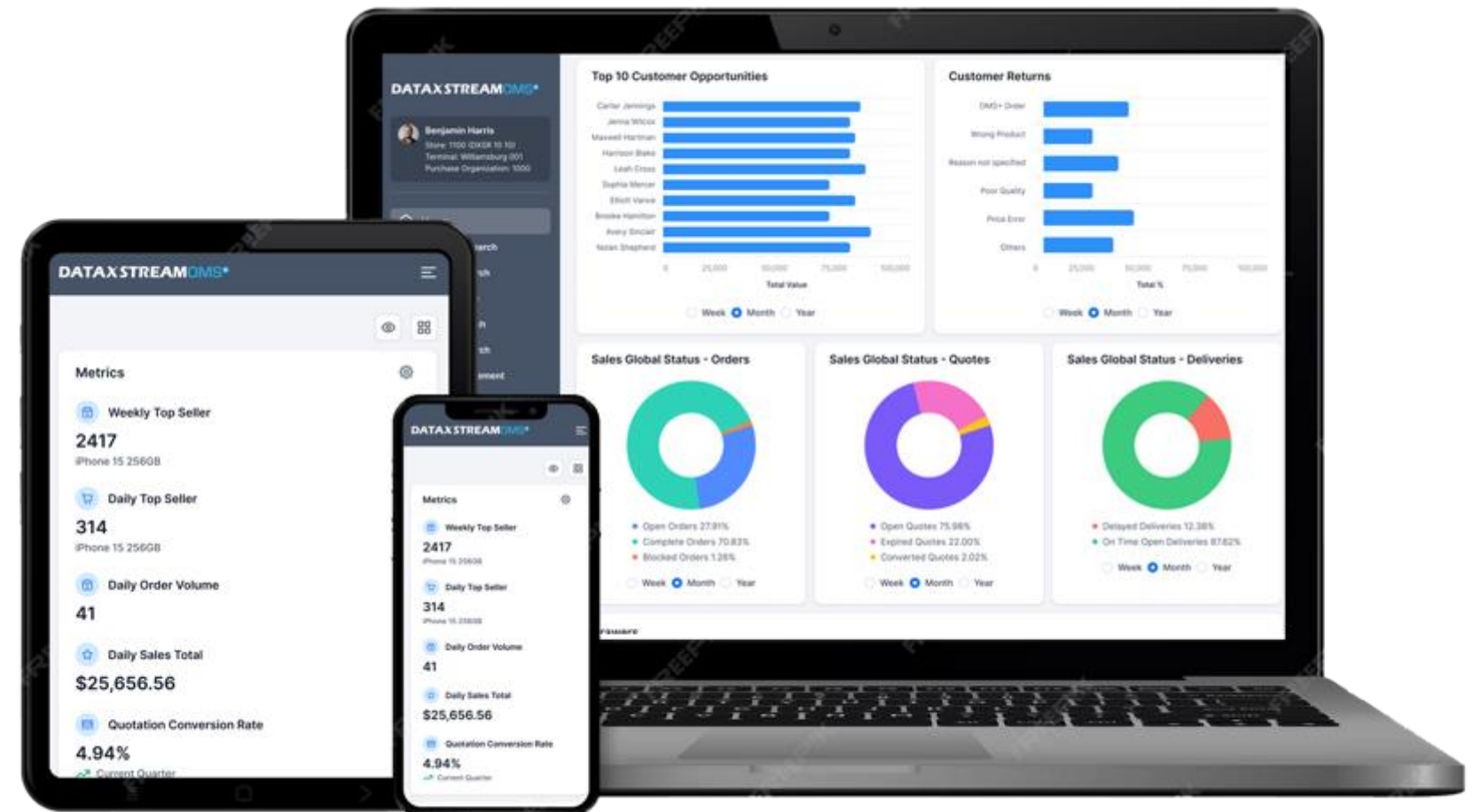
Can Interact With Any SAP Complementary Application

Runs In SAP BTP

Executes Transactions **Directly** With Customers SAP Data in ECC or S/4HANA

Why consider OMS+

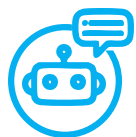
- Enables a seamless omnichannel experience
- Simplifies complex sales workflows across all sales channels including:
 - Call centers
 - Counter sales
 - Mobile teams
- Provides intelligent automation features including:
 - Agentic ai processes
 - RFQ / IFB response
 - document processing
 - order splitting/cloning
 - smart material



Sell Any Where, Any Channel, On Any Device



Sell in any country, currency, and language



Document Automation and AI Chat



Call Center



Mobile



Counter



Web & EDI Maintenance



Customer Self Service with
OMS+ Portal



Rental Management with
OMS+ Rentals



Desktop

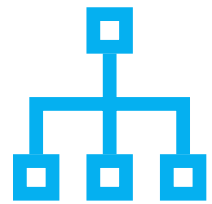


Tablet

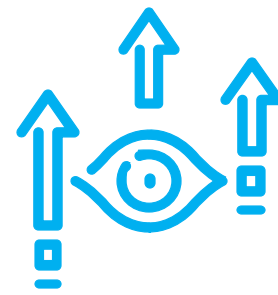


Smart Phone

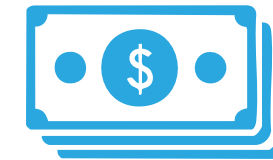
Business Problems Solved with OMS+



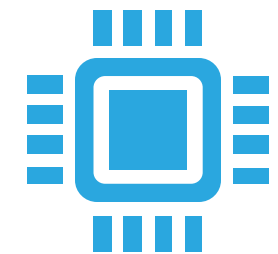
Simplify the order, quoting, and transacting process for high touch and high-volume sales



Real-time visibility of orders from end-to-end



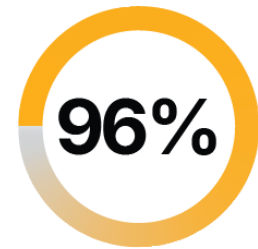
Reduce system customization and system support costs



Decouple the migration of users and sales process change management from the larger S/4HANA upgrade

Customer Reported ROI

Reduce Employee Training Time



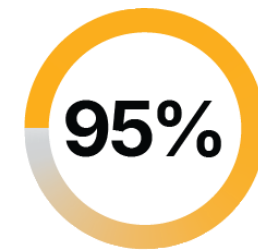
Reduced employee training time by **96%** from **4 months to 4 days**
Reduced new employee onboarding time

Maximize Profitability and Reduce Costs



50% reduction in in-house systems support costs

Improve Operational Efficiency



Reduction in **paper usage** for manual credit card reconciliations

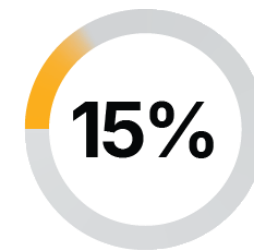


Increase in order input **speed** and **accuracy**

Grow Sales and Improve Customer Engagement



Increased customer follow-ups by **50%**



Increase in sales attributed to OMS+ ease of use

OMS+ Customers











Contacts

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Jayelyn Ramey



Vice President of Sales – Midwest/West

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Craig Schertler



Links

SAP Store: store.sap.com/dcp/en/search/dataxstream

DataXstream: <https://www.dataxstream.com/>

OMS⁺

DATASTREAM

Appendix



SAP Endorsed App
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Employees had 1-2 days of training compared to months when PCS went live with SAP in 2001. Customer issues were non-existent yesterday; and end-of-day reconciliation was nearly flawless. This is the great first step in our major modernization journey for PCS.”

Martin Menard, CIO, Pacific Coast Supply LLC

- All business processes mapped and running in OMS+
- Reduced user training time
- Simplified and automated store open and close
- Material search custom built to Pacific Coast Supply's specifications
- Specialized quote lookup and 'burndown summary'
- Overlaid existing custom development





DataXstream's OMS+ not only solved our Point-of-Sale problem, but it automated many of the customer follow-up tasks that used to be manual. It gave us end-to-end visibility into our supply chain, as well as mobility within our stores allowing sales associates to better help our customers."

Christopher Davis, CIO, The Tile Shop

- Greater visibility across the supply chain
- Improved inventory utilization and accuracy
- Enhanced sales analytics
- Reduced new employee onboarding time
- Increased customer conversions by 1-2% (\$4-\$8 million increase)
- Increased customer follow-ups by 50%





The partnership with DataXstream has allowed DNOW to dramatically improve order processes, ultimately developing and implementing an objective solution to improve end-customer and employee experience through comprehensive, well-organized, and accurate workflows.”

Chris Daniels, DNOW Project Manager

- Reduced total cost of ownership by eliminating the need for integration, and costly order maintenance support
- Advanced material search feature is easy to use and takes advantage of machine learning and artificial intelligence capabilities
- Offers cross plant sourcing visibility in a streamlined and efficient view facilitating large orders
- Transacts in real time with SAP data eliminating synchronization needs

