



Knowledge Portfolio for SAP User Groups

SAP Global User Groups
January 2021



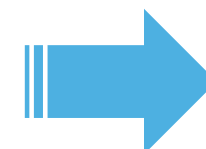
Start



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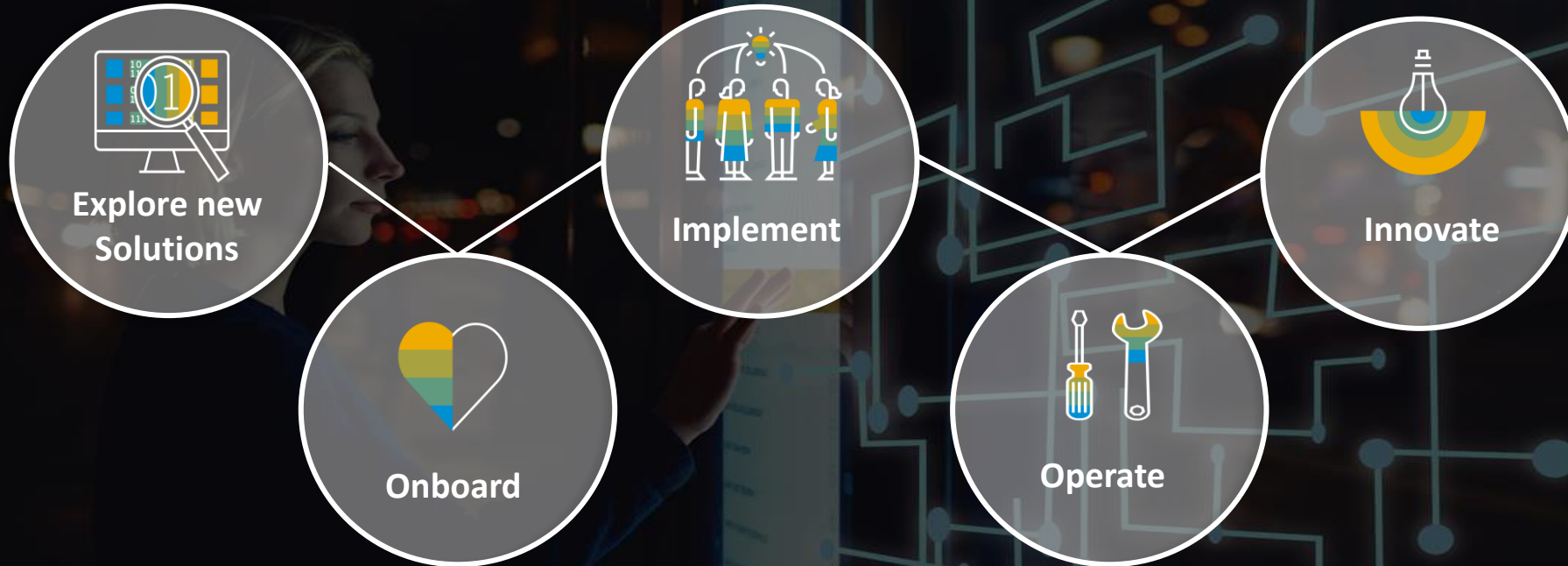
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Knowledge Portfolio for **SAP User Groups**

Select the pictogram of the current **phase** or the one you want to explore!!



Select the Knowledge by **category**

Knowledge offering for
User Groups

SAP S/4HANA

Value of SAP Support

Tools and Services

SAP Learning Journeys

SAP Cloud

Workshops for User
Groups

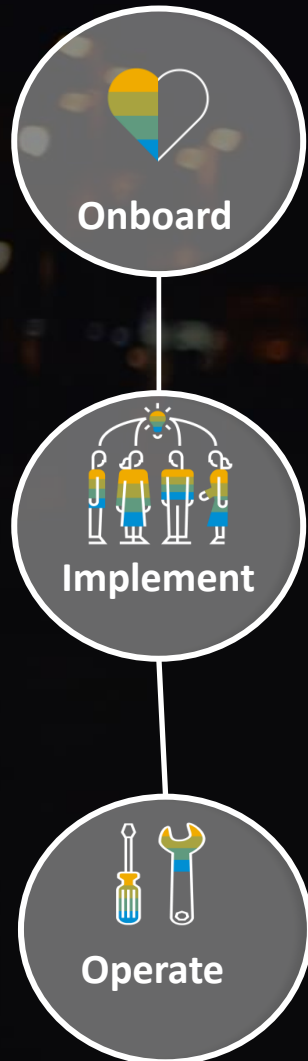
Newsletters


Knowledge Portfolio for **SAP User Groups**



<u>RISE with SAP</u>	It an offer that brings together everything you need to transform your business in the way that works best for you
<u>SAP Road MAP Explorer</u>	SAP Road Maps support the journey to SAP's future product portfolio and the Intelligent Enterprise. Explore our road maps, webinars, and transformation guides to learn more. e.g. Business Scenarios
<u>SAP Insights</u>	SAP Insights is the source for the latest thinking on technology innovation for business executives.
<u>SAP Innovation and Optimization Pathfinder</u>	How can you optimize your business processes? Whether you are running on SAP ERP or whether you have already moved on the new SAP S/4HANA digital core, discover how SAP can help you to optimize and innovate your current system.
<u>SAP S/4HANA Value Starter Engagement</u>	Why SAP S/4HANA now? SAP S/4HANA Value Starter Engagement A 1-week, constantly running (every week), remotely offered, guided customer engagement, based on outside in 'Welcome Package' prepared 'free-of-charge' by SAP to understand the "WHY".
<u>Customer Story Finder</u>	Search SAP customer reviews & case studies Find out who uses SAP software and why. Filter thousands of testimonials by solution, industry, region, and company size.
<u>Intelligent Enterprise for Industries</u>	Intelligent Enterprise Customer Stories Booklet External Edition. This brochure contains customer success stories across all major industries, socially shareable content, quotes and value statements
<u>Developer - Trials and Downloads</u>	Trials & Downloads. e.g. S/4HANA
<u>Partner Finder</u>	The SAP Partner Finder helps you easily find accredited SAP partners who best fit your unique requirements. Choose a partner based on your business need, your location or solution.
<u>SAP Event Finder</u>	Browse all upcoming and on-demand Webinars, virtual events, and conferences by category, type, or region. e.g. Webcasts, Conferences
<u>SAP's Next-Generation Benchmarking (SAP Value Lifecycle Manager)</u>	Next Generation Benchmarking or SAP Value Lifecycle Manager is a guide for C-level executives along their journey of Digital Transformation. It is a process which enables continuous improvement through ongoing performance measurement.
<u>COVID-19</u>	Access resources to help you manage your business and learn how SAP is responding

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Knowledge offering for User Groups 	Our Knowledge Transfer Offerings are dedicated to provide you with latest information on SAP's strategy and innovations, to connect you with experts on SAP side and to support the sharing of insights and best practices.. Find here online and on demand virtual sessions, eBooks, Guides, and tools.
SAP for Me	SAP for Me is a personalized access point to your entire SAP product portfolio. SAP For Me eBook
SAP Help Portal	Find SAP product documentation, Learning Journeys, and more. e.g. Docu, Learning Journeys
Open SAP	Open online courses by SAP. With complementary microlearning and podcasts!. open.sap.com e.g. S/4HANA
SAP Community	As the leading online community in the business software industry, SAP Community enables professionals across the globe to connect, exchange information, engage, and receive recognition for your achievements. This inclusive and receptive environment welcomes all individuals who want to seek help and share knowledge about SAP software and solutions. e.g. Blogs, Forum, Articles
Enterprise Support Academy *	You can preview the next available live sessions .SAP Enterprise Support Academy is a platform to access and consume SAP Enterprise offerings. (S-User is required). Please note that some SAP Enterprise Support Academy offerings may be available exclusively for SAP Enterprise Support customers
SAP One Support LaunchPad *	The SAP ONE Support Launchpad provides access to task-driven support resources in an intuitive interface. https://launchpad.support.sap.com/ (Copy and paste in case you get an error) . e.g. ESRC, Service Message, LUI, LUPA, License Keys etc.
Customer Influence and adopt	SAP Continuous Influence provides you with the opportunity to suggest improvements on SAP products directly to the development teams. This program is specifically aimed towards customers using newer SAP products and cloud solutions that require an open channel for the continuous collection of improvement requests and resolutions. It is similar to the SAP Customer Connection program, which is targeted at customers using on-premise products in maintenance.
Partner Finder	The SAP Partner Finder helps you easily find accredited SAP partners who best fit your unique requirements. Choose a partner based on your business need, your location or solution.
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SAP's Next-Generation Benchmarking (SAP Value Lifecycle Manager)	Next Generation Benchmarking or SAP Value Lifecycle Manager is a guide for C-level executives along their journey of Digital Transformation. It is a process which enables continuous improvement through ongoing performance measurement.

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<u>Intelligent Enterprise for Industries</u>	Intelligent Enterprise Customer Stories Booklet External Edition. This brochure contains customer success stories across all major industries, socially shareable content, quotes and value statements
<u>Developer - Trials and Downloads</u>	Trials & Downloads. e.g. S/4HANA
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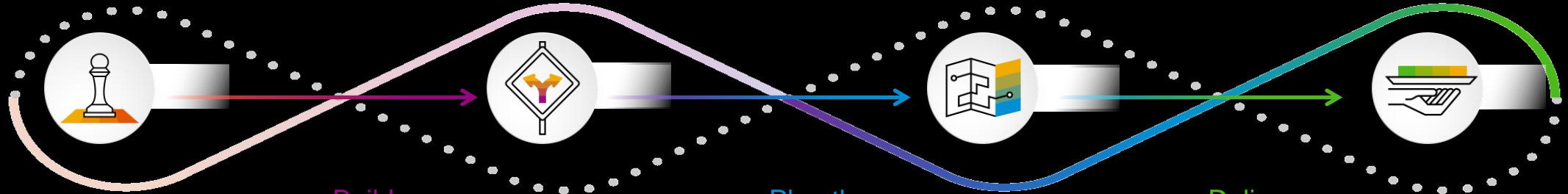
Main Topic	Topic	Webcasts	Guides / Websites	eBooks	Learning Journeys
Upcoming Events → Link					
Intelligent Enterprise	SAP S/4HANA	<ul style="list-style-type: none"> • Link • Move Program • RISE with SAP 	<ul style="list-style-type: none"> • Link • RISE with SAP 	<ul style="list-style-type: none"> • SAP S/4HANA • SAP S/4HANA Movement 	<ul style="list-style-type: none"> • Cloud • On Prem
	Customer Experience	Link		Link	Link
	Integration	Link			
	SAP Internet of things	Link	Link		
	Digital Process Automation	Link			
	SAP Cloud Platform	Link			SCP
	Climate 21	Link			
	Industries	Link		Link	
	SAP Road Map Explorer and SAP Transformation Navigator	By product By Industry	Road Maps	Transformation Navigator	
Experience Management	Experience Management	Link		Link	
Data & Analytics	SAP BW/4HANA	Link		Link	
	SAP Analytics Cloud	Link			
	SAP Data and Database Management	Link		Link	
Value of Enterprise Support	Value of Enterprise Support		Link	Value of Enterprise Support	SAP For Me eBook
	Customer Center of Expertise and CIO	CCOE	CIO Guide	Incident Management	
	SAP Licensing & process guide – Digital Access		Licensing	Digital Access	
	SAP Globalization Services	Link		Link	



GO to Knowledge offering for User Groups page

SAP S/4HANA Movement

SAP S/4HANA



Align on vision & strategy

Plan the engagement and get executive buy-in

- SAP S/4HANA Simulation Game ([link](#)), Board Game ([link](#)), Move in Motion
- Spotlight by SAP ([link](#))
- SAP S/4HANA Benchmarking Assessment ([link](#))
- SAP S/4HANA Industry specific documents ([link](#))
- Business Value Advisor ([link](#))
- Innovation Discovery tool ([link](#))
- SAP S/4HANA customer story finder ([link](#))
- SAP S/4HANA digital concierge ([link](#))
- SAP Best Practice Explorer ([link](#))
- Top reasons to move to SAP S/4HANA ([link](#))

Build the case

Where and how will we realize our ROI?

- SAP Transformation Navigator ([link](#))
- SAP Readiness Check for SAP S/4HANA ([link](#))
- Process Discovery for SAP S/4HANA ([link](#))
- SAP Value Lifecycle Manager ([link](#))
- SAP S/4HANA Value Starter Engagement ([link](#))
- SAP S/4HANA Value Discovery Engagement ([link](#))

Plan the path forward

What is our plan for deployment?

- SAP S/4HANA ([external page](#))
- New implementation
- System conversion
- Selective Data Transition ([blog](#))
- SAP S/4HANA product road maps ([link](#))
- SAP S/4HANA Manifesto ([link](#))
- Custom Code Whitepaper ([link](#))

Deliver business value

Which best practices ensure success?

- ABAP test cockpit ([link](#))
- SAP S/4HANA Migration Cockpit ([link](#))
- Integration Content Advisor ([link](#))
- Software Update Manager ([link](#))
- SAP Readiness Check for S/4HANA ([link](#))
- SAP Model Company and Value Assurance ([link](#))
- SAP Advanced Deployment ([link](#))
- SAP Integrated Delivery Framework ([link](#))
- SAP Partner Conversion Factories ([link](#))
- SAP Solution Manager ([link](#))
- 10steps2S4HANA ([link](#)) & 5steps2Fiori (coming soon)
- SAP S/4HANA Learning Journeys ([link](#))

Knowledge Portfolio for **SAP User Groups**

SAP Cloud

Topic/ Solution	Resources		
RISE with SAP An offer that brings together everything you need to transform your business in the way that works best for you			
SAP Customer Experience	Page	Webcast	Learning Journeys
SAP Marketing Cloud	Get Started	Community	
SAP Commerce Cloud	Get Started	Community	
SAP Customer Data Cloud	Get Started	Community	
SAP Sales Cloud	Get Started	Community	
SAP Service Cloud	Resources	Community	
SAP Ariba	Resources	Community	
SAP Business Exchange (Concur)	Resources	Community	
SAP Fieldglass	Resources	Community	
SAP SuccessFactors	Resources	Community	

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Value of SAP Support

<u>SAP Support portal</u> *	Search for SAP Notes, SAP Knowledge Base Articles, SAP Community content and more
<u>Customer Interaction Center (CIC)</u> *	The Customer Interaction Center (CIC) is available 24 hours a day, 7 days a week, 365 days a year. CIC provides a central point of contact for non-technical queries such as SAP ONE Support Launchpad, SAP Support Portal, User Management, Incident Management and much more...
<u>SAP Enterprise Support Reporting Cockpit</u> *	The SAP Enterprise Support reporting cockpit is an interactive dashboard analyzing and documenting the status of your SAP solution, support services and achievements hereunder based on solution monitoring capabilities, product and landscape overview, usage KPIs, consumption of SAP Enterprise Support offerings, support case status and other support relevant metrics.
<u>SAP Enterprise Support Value Maps</u> *	SAP Enterprise Support Value Maps – an empowerment and support program, which provides direct access to SAP experts, interactive social collaboration forums, acceleration of learning and prescriptive guidance, designed to help you in adopting intelligent technologies, manage hybrid landscapes and gain agility to focus your resources on innovation.
<u>Maintenance planner</u> *	Maintenance planner is a solution hosted by SAP that helps you plan and maintain systems in your landscape. You can plan complex activities like installing a new system or updating existing systems. All changes can be scheduled to be deployed at a convenient time, to minimize downtime. Maintenance planner is the successor of Maintenance Optimizer, Landscape Planner and Product System Editor.
<u>EarlyWatch Alert Workspace</u> *	The SAP EarlyWatch Alert Workspace is the central landing page which gives a comprehensive overview on your system landscape regarding stability, configuration, hardware utilization and performance. Drill-downs into KPI time series for a long time range are provided, e.g. database growth, SAP HANA CPU and memory utilization and response times. A global search over all service alerts and recommendations offers a more efficient way to get a task list to improve the landscapes' health.
<u>Customer Influence</u> *	<u>SAP Continuous Influence</u> provides you with the opportunity to suggest improvements on SAP products directly to the development teams. This program is specifically aimed towards customers using newer SAP products and cloud solutions that require an open channel for the continuous collection of improvement requests and resolutions. It is similar to the <u>SAP Customer Connection</u> program, which is targeted at customers using on-premise products in maintenance.
<u>SAP Improvement Finder</u> *	SAP Improvement Finder provides you with detailed information about improvements and roundups delivered within the framework of the SAP Customer Connection Program. This tool allows you to find improvements by name, topic or timeframe, and understand how to benefit from these improvements. To get more information about SAP's Customer Influence programs and to start participating, please visit influence.sap.com
<u>SAP Innovation Discovery</u> *	SAP Innovation Discovery * e.g. New Features and Functions

* S-User ID is needed in some links

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Tools and Services

<u>SAP Roadmap Viewer</u> *	The purpose of Roadmap Viewer is to provide access to SAP Activate methodology implementation roadmaps. Implementation roadmaps offer a comprehensive view of your project teams' associated activities, deliverables, and tasks with accompanying accelerator assets in document and hyperlink format. SAP Activate roadmaps are organized by logical categories or by solution, and help you keep track of all your improvement and innovation deliverables during all your SAP projects.
<u>SAP Innovation and Optimization Pathfinder</u>	How can you optimize your business processes? Whether you are running on SAP ERP or whether you have already moved on the new SAP S/4HANA digital core, discover how SAP can help you to optimize and innovate your current system.
<u>Cloud Appliance Library</u> *	SAP Cloud Appliance Library offers a quick and easy way to consume the latest SAP solutions in the cloud, such as SAP S/4HANA, SAP HANA Express Edition, Model Company Solutions, Industry Solutions etc. It's an online library of latest, preconfigured, ready-to-use SAP solutions that can be instantly deployed into your own public cloud accounts (e.g. Amazon Web Services, Microsoft Azure and Google Cloud Platform) to kick-start your SAP projects - within few hours!
<u>SAP Training</u>	View the latest information about the SAP Training and Adoption portfolio, including upcoming course schedules, digital learning options, SAP Global Certification and more.e.g.Learning Hub
<u>SAP Cloud Platform</u>	SAP's open platform as a service for developing cloud business applications in a fully provisioned environment. Using a set of end-to-end services, capabilities, and tools, developers can build, extend, and integrate business applications in the cloud.
<u>SAP API Business Hub</u>	Discover and consume digital content packages with APIs and pre-packaged integrations from SAP and select partners
<u>SAP's Next-Generation Benchmarking</u> (SAP Value Lifecycle Manager)	Next Generation Benchmarking or SAP Value Lifecycle Manager is a guide for C-level executives along their journey of Digital Transformation. It is a process which enables continuous improvement through ongoing performance measurement.
<u>Trust Center</u>	The SAP Trust Center is a self-service center where you can initiate requests and collect information related to security, privacy, and compliance for cloud services and on-premise software.

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Newsletters

NEWSLETTER	PERIODICITY	LINK TO SUSCRIBE
Enterprise Support Academy	Monthly	Link
SAP Community Newsletters	Multiple cadence	Link
SAP Insights Newsletter	Bi Monthly	Link
SAP SuccessFactors Compass newsletter	Monthly	Link
SAP Analytics Cloud		Link

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