

SAP Innovation And Optimization Pathfinder How-To-Guide

How to extract all necessary information and request a Pathfinder report?

PUBLIC



SAP Innovation and Optimization Pathfinder

A tailor-made report highlighting innovation potentials, business process and IT optimizations

- Outlines customer-specific improvement and innovation opportunities based on the customer's current core SAP ERP system usage, business & IT performance
- Recommendations to optimize SAP solutions from an LOB and IT perspective, or implement software and cloud innovations using relevant SAP Enterprise Support or SAP Services offering
- Interactive report navigates customers to relevant information, services and tools and is free-of-charge for customers on SAP maintenance (all support models)



Key prerequisite:
 SAP Solution Manager 7.1 - SP 12 or higher

www.sap.com/pathfinder »

NEW

Prerequisites And Delivery Process Overview

Prerequisites at a glance:

- Enhanced SAP EarlyWatch Alert including business key figure information (key prerequisite: SAP Solution Manager 7.1 - SP 12)
- SAP system usage information from productive SAP ERP system collected by workload monitor (ST03N)

Questions »



1. Activate enhanced SAP EarlyWatch Alert



Motivation: Business key figures in SAP EarlyWatch Alert



Activate enhanced SAP EarlyWatch Alert (EWA) with business key figures

Why?

Pathfinder requires your SAP ERP system's business performance data in order to provide you with business process improvement recommendations and benchmarks.

What?

SAP EarlyWatch Alert provides an additional chapter with information about business performance data (\rightarrow so called "business key figures", see example in the screenshot on the right side), this additional chapter is by default <u>not</u> active.

How?

This document explains how to execute the required additional configuration steps in SAP Solution Manager in order to activate the optional business key figures content in SAP EarlyWatch Alert.

Business Key Figures

Disclaimer

Please keep in mind that all assumptions and ratings in this presentation are based on our general experience with other customers and it does not necessarily mean that the findings are business critical in your particular case.

The following general rule of thumb applies to most ratings of application related backlog key figures: GREEN – the backlog is smaller than one day of typical daily throughput YELLOW – the backlog lise between one and five days of typical daily throughput RED – the backlog lise shove five days of typical daily throughput

All recommendations provided in this section are based on our general experience only. We advise you testing our recommendations before using them in your production system.

General Remark

Please note that overdue or exceptional business documents could be included in the measurements, which could be caused by systematical errors (e.g. user handling issues, configuration or master data issues, copen documents on inactive organizational units or document types). These documents often are not further processed by the business departments and often do not have a effect may act on customer satisfaction, revenue or working capital. Please note that these documents could have negative impacts on other areas like supply chain planning accuracy, performance (on other transaction, reports or processes) and data and reporting quality.

Reference Key Figures Measured Value Summary

The below mentioned measured values originate from your backend system. For each value that may represent a certain amount of open, overdue or exceptional documents, there is a rating given as a first criticality indicator. The rating can be based on absolute number references or relate to a certain business throughput. Note that a rating can only be assigned if a reference value is available (in case of relative evaluation) or an absolute number is basis for judgment.

MEASURED VALUE OVERVIEW

ting	Business Area: Key Figure Short Name	Measured Value
ź	Finance:Overdue customer payments (actual fiscal year)	3258 open customer items in Accounts Receivable in the current were identified, whereby the due date for payment is overdue by more than 30 days.
ź	Order To Cash:Deliveries with overdue invoices	1352 deliveries with overdue Invoices were identified.
۵	Order To Cash:Orders (GI in the past but not delivered)	11973 open sales orders were found that were not delivered or only partially delivered with at least one schedule line that has a goods issue date in the past.
۵	Procure To Pay:Overdue PO items	85200 purchase order items were identified that are overdue by more than 10 days and that are not yet completely delivered.
ź	Plan To Produce:Failed goods movement	1130 failed goods movements were identified that are more than one day old.
۵	Plan To Produce:Open planned orders	10902 planned orders were identified for which the planned opening date is in the past.

SAP Active Global Support provides several self-assessments or guided services to encourage a customer to benefit from a SAP Business Process Analysis, Stabilization or Improvement project.

Overview: Business key figures in SAP Early Watch Alert



Activate enhanced SAP EarlyWatch Alert (EWA)

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Prerequisites for enhanced SAP EarlyWatch Alert





1. Managed system:

- Has to be an ERP system (e.g. SAP ERP, SAP ECC or SAP R/3).
- Correct authorization for data collection job in SDCCN TASK PROCESSOR (e.g. role SAP_MANAGED_BPOANA_DIS) → Follow Knowledge Base
 Article 2282310 (step 2.3), Important note: This is the most common reason for failure so make sure to check this authorization!



2. SAP Solution Manager:

- Service delivery framework should be on most up-to-date version (see service content update, AGS_UPDATE), at least **ST-SER** *_2010_1 SP26.
- SAP Solution Manager 7.1:
 - Service platform framework (ST 710) needs version SP12 at least.
 - Special case for Solution Manager SP13 Systems: Implementation of SAP Note 2196109 has to be verified (if message "Note 2196109 cannot be implemented" appears, no further action is necessary) to be able to push & activate SAP EWA configuration to the managed system
- SAP Solution Manager 7.2:
 - Service platform framework (ST 720) needs version SP3 at least



3. Both systems (SAP ERP & SAP Solution Manager):

- At least ST-A/PI Version 01S SP01 is required
- Although it is not necessary to be on the latest version of ST-A/PI, it is recommended to do so
- Basic configuration of SAP EarlyWatch Alert is required

Overview: Business key figures in SAP Early Watch Alert



Activate enhanced SAP EarlyWatch Alert (EWA)

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Process Overview





With Business Key Figures Expert function it's possible to accelerate the activation and report generation procedure to a few hours instead of waiting 2-3 weeks (additional prerequisites).

> **Click here for more** troubleshooting tips »

analyzed' and describing the problem

Overview: Business key figures in SAP Early Watch Alert



Activate enhanced SAP EarlyWatch Alert (EWA)

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SAP Solution Manager 7.1: Work Center "Solution Manager Configuration"



How to access the work center in SAP Solution Manager 7.1?

- 1. Enter transaction SOLMAN_WORKCENTER
- Either directly choosing register tab "Solution Manager Configuration" or via tab "SAP Solution Manager Administration" and "Related Links" / "Configuration" / "Solution Manager Configuration".
- 3. In "Solution Manager Configuration" choose "Earlywatch Alert Management" / Step "5.2".

	SAP Solution Manager Administration Technical Administration
Overview	
Landscape	Landscape
Infrastructure	elements (technical systems, databases, hosts,).
Self-Diagnosis	
Self-Monitoring	Self-Diagnosis
Solutions	Check your SAP Solution Manager system and the managed systems for configuration or runtime errors.
Projects	· · · ·
Users	Salutions
 Related Links 	Gives an overview of the configured solutions.
Configuration	
System Preparation Solution Manager Configuration Managed System Configuration	Users Maintain SAP Solution Manager Standard Users
Service Connections	

Activate Business Key Figures





How to activate enhanced SAP EarlyWatch Alert content?

- 1. Choose solution that contains the system.
- 2. Set "BPA active" for the relevant SAP ERP system.
- Set "Frequency in Month" for the relevant system to
 "0" (→ frequency of data collection = 1 week)

Overview		4 Maintain Recipients	5 Configure EWA 5.1	Maintain Peak 5.2	Business Process
System Pro	eparation	- /	Content K	Business Hours	Analysis
Basic Conf	iguration	1			
Managed S	systems Configura				
SAP IT Infra	astructure Manag				
EarlyWatch	Alert Management				
Technical I	Monitoring				
Business F	Process Monitoring				
Scheduled	Business Process An 38718 Solution	alysis			
Scheduled	Business Process An 38718 Solution (7) Product Version	alysis	BPA ACTIVE	Frequency in Month	Set frequency
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Scheduled System 370 23A 2V6 507	Business Process An 38718 Solution	Alysis	BPA ACTIVE	Frequency In Month	Set frequency to "0" (=frequency o 1 week)

Tip

"Frequency in month" is decisive for when the data collection happens in the managed system. In cases where data collection ran but no data was shipped, is it necessary to wait until the next scheduled data collection run. That is the time of the last data collection run plus additionally the time specified for next data collection by "Frequency in month" parameter.

- → Set the "Frequency in months" to "0" (=1 week)
- → Also note that it is possible to schedule "ad-hoc" EWA (see next slide)

TIP: Reduce waiting time and schedule Ad-Hoc EWA





Overview: Business key figures in SAP Early Watch Alert



Activate enhanced SAP EarlyWatch Alert (EWA)

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Activate enhanced SAP EarlyWatch Alert (EWA)



How to access the work center in SAP Solution Manager 7.2?

- I. Transaction SOLMAN_WORKCENTER
- II. Navigate to the Engagement and Service Delivery Work Center and Click on the 'Configuration EarlyWatch Alert' tile or via tile "Configuration – All scenarios" and "Scenario" / "Application Operations" / "EarlyWatch Alert Management".
- III. Select relevant SAP ERP system for which you want to modify configuration in Step "1 Define Scope"
- IV. Choose Step "6.2 Business Process Analysis"

Engagements Service Delivery	Completed Sessions Service Delivery	Active Sessions Service Delivery	Top Issues Service Delivery	Issues Service Delivery	Tasks Service Delivery
Dpen Cycles	☑ 0 Sessions	Sessions	Deen Top Issues	Den issues	D Open Tasks
My Tasks Service Delivery	EarlyWatch Alert Reports	Planned Services Update Application Log	Configuration Service Content Update	Configuration Value Management Das	Configuration Service Job Parallelization
Open Tasks	For the Last 7 Days	Θ	¢	¢	¢
SAP Engagement and Service Delivery Work Center	Configuration EarlyWatch Alert	Engagements Value Management Das	Support Requests Service Delivery	Access Keys Service Delivery	
	0	• •		٩	

Remark: The role for Engagement and Service Delivery Work Center is SAP_SMWORK_SERVICE_DEV.

Activate Business Key Figures



What to do in the SAP Earlywatch Alert content configuration?

- I. Set "Activate Data Collection" checkbox for the selected system
- II. Set "Frequency in Month" for the selected system to "0" (→ frequency of data collection = 1 week)



Tip

"Frequency in month" is decisive for when the data collection happens in the managed system. In cases where data collection ran but no data was shipped, is it necessary to wait until the next scheduled data collection run. That is the time of the last data collection run plus additionally the time specified for next data collection by "Frequency in month" parameter.

→ Set the "Frequency in months" to "0" (=1 week)

→ Also note that it is possible to schedule "ad-hoc" EWA (see next slide)

TIP: Reduce waiting time and schedule Ad-Hoc EWA





Overview: Business key figures in SAP Early Watch Alert



Activate enhanced SAP EarlyWatch Alert (EWA)

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NEW: Express option

Immediate Business Key Figures data collection



Express option

SAP EarlyWatch Alert expert mode accelerates the activation and report generation procedure to a few hours instead of waiting 2-3 weeks.



More transparency

Additional **troubleshooting help** in SAP EarlyWatch Alert report if there are problems with enhanced content activation.



NEW: Express option to immediately collect Business Key Figures Prerequisites





1. Managed system:

- ST-A/PI Version 01S SP01: Implementation of <u>SAP Note 2366193</u> and <u>SAP Note 2477832</u> to correct ST-A/PI Version 01 – SP01 framework and enable on-demand (immediate) Business Key Figures data collection.
- ST-A/PI Version 01S SP02:

Implementation of <u>SAP Note 2471867</u> and <u>SAP Note 2477832</u> to correct ST-A/PI Version 01 – SP02 framework and enable on-demand (immediate) Business Key Figures data collection.

- Starting ST-A/PI Version 01S - SP03 the new functionality is directly included



2. SAP Solution Manager:

 Service delivery framework needs to have the most up to date version (see service content update, AGS_UPDATE), at least ST-SER 720 SP9 or higher (typically updated automatically via service content update)

NEW: Express option to immediately collect Business Key Figures Step 1: Activate new Expert Function



Earbalaten alart Saccion					
Police Session Scope	Business Key Figures Chapter Settings				
Plandscane	Scope				
Session Initialization					
Software Configuration For OPT	This check can be used for several special expert features. The "Busin	ess Key Figures" section can be adjusted here according to a number	er of individual require	rements.	
SAP System Configuration for OPT	Only experts should change parameter values or execute buttons.				
Service Preparation and Data Quality of QPT	Procedure				
Software Change and Transport Management of Q	PT				
Hardware Configuration	Use buttons or change parameter values according to your needs.				
Hardware Capacity: Host Overview	Rating				
Hardware Capacity					
Business Key Figures Chapter Settings	Information rating only.				
BKF Info & Admin for SAP EWA	Background				
Business Key Figures					
Reference Key Figures Measured Value Summary	"Reactivate BKF Chapter" button: Set a flag in the session database (F	TAB / BTAB) to ensure that this section is used in this session and in	n future sessions.		
 SAP Business Process Analytics 					
SAP Active Global Support Follow-Up Opportunitie	Report Preview Coptions Report Preview Coptions	activate BKF Chapter Read BKF DC Timestamp Start Key Figure	e DC Read BKF a	ind Process Start KF DC a	And Process
Cross Application Business Process Analysis					
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Cover Page					
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Check Overview Guided Self Services Service Reporting Repository	00010 Enable New BKF Checks 00011 Invisibilize Old Checks 00012 Show additional accounters	✓ X for enabling new checks. ✓ X for making old checks invisible.	2	FI GI Expert	There are two separate applica
Check Overview Guided Self Services Service Reporting Repository Appendix - Internal	00010 Enable New BKF Checks 00011 Invisibilize Old Checks 00012 Show additional parameters 00989 Automatic Rescencion Flore	 X for enabling new checks. X' for making old checks invisible. X' for showing the additional paramete X' for showing the additional paramete 		Image: Fight of Expert	There are two separate applica This can be selected to bring u
Check Overview Guide Self Services Service Reporting Repository Appendix - Internal	00010 Enable New BKF Checks 00011 Invisibilize Old Checks 00012 Show additional parameters 00080 Automatic Processing Flag 10001 Enable PEC Exatures (Event Functions)	 X for enabling new cnecks. X for making old checks invisible. X for showing the additional paramete X for automatic bit content processing X for automatic bit content processing 		Image: Find Expert	There are two separate applica This can be selected to bring u This can be selected to make s
©Check Overview ©Guided Self Services ∃Service Reporting Repository > Appendix - Internal	00010 Enable New BKF Checks 00011 Invisibilize Old Checks 00012 Show additional parameters 00080 Automatic Processing Flag 10001 Enable RFC Features (Expert Functions) 10002 Enable RFC Features (Expert Functions)	✓ X for enabling new cnecks. ✓ X for making old checks invisible. ✓ X for showing the additional paramete ✓ X for automatic bkf content processing ✓ X for showing buttons to interact with. ✓ X for showing buttons to previot paramete		 ✓ FI GI Expert 	There are two separate applica This can be selected to bring u This can be selected to make s This can be marked to enable s
©Check Overview ©Guided Self Services ∋ Service Reporting Repository > Appendix - Internal	00010 Enable New BKF Checks 00011 Invisibilize Old Checks 00012 Show additional parameters 00080 Automatic Processing Flag 10001 Enable RFC Features (Expert Functions) 10002 Enable RFC Features (Expert Functions) 10002 Enable Readersed Long Description (Expert Functions)	 X for enabling new cnecks. X for making old checks invisible. X for showing the additional paramete X for showing buttons to interact with. X for showing buttons to persist para Y for showing buttons to traveline paramete 		 FI GI Expert 	There are two separate applica This can be selected to bring u This can be selected to make s This can be marked to enable s This can be marked to enable s

Step 1: Activate the new expert function will reveal four new buttons

NEW: Express option to immediately\ collect Business Key Figures Step 2: Use new Expert Buttons





Overview: Business key figures in SAP Early Watch Alert



Activate enhanced SAP EarlyWatch Alert (EWA)

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Troubleshooting Tip: De-Activate and re-activate BPA



- Additionally, we have found that deactivating and clicking 'save' and then activating BPA again has been helpful in triggering the download (BPA = option for Business Key Figures content activation)
- So as a tip, if any changes were done, it is strongly recommended to uncheck BPA and save and then check it again to get the most recent date.
- This will help to ensure the download is triggered on the managed system and help to ensure the BPA section is shown in the EWA report.

Activate enhanced SAP EarlyWatch Alert (EWA)

1

FAQ and Troubleshooting

Q1: What shall I do if I encounter problems during 'enhanced EWA' configuration?

- Follow instructions in Knowledge Base Article (KBA) 2282310
- **Open an incident** in component **SV-SMG-SER-EWA** indicating that "*Business Key Figures chapter in SAP EWA needs to be analyzed*" and describing the problem.
- Side Note: It's important to check that the EWA collection job runs in the right client of the productive system (the one with the productive data..).

Q2: Which additional information sources are available?

- FAQ on EWA: https://wiki.scn.sap.com/wiki/display/SM/FAQ+on+EWA+support+related+issues
- Wiki: https://wiki.scn.sap.com/wiki/display/SM/BKF+Chapter+in+EWA
- Additional guideline: <u>https://support.sap.com/support-programs-services/services/earlywatch-alert/documentation.html</u>

Q3: Are more than those key figures available?

→ Yes, there are many more out-of-the-box key figures available: <u>https://go.support.sap.com/kpicatalog</u>

Troubleshooting Guidance

Most common problems can be solved by following the steps from Knowledge Base Article 2282310 »

2. Extract information and initiate request



Extract system usage information

2

STEP 1: Open Transaction "ST03N" in Your Productive SAP ERP System



Please perform the following steps:

Logon to your productive SAP ERP system and call transaction "ST03N"

Please note:

The steps described in this document are based on a SAP ERP 6.0 EHP6 system. In systems with other releases the screens might vary slightly. In case of questions please contact us at pathfinder@sap.com

STEP 2: Call Transaction Profile

Extract system usage information





Please perform the following steps:

- Choose "Expert mode" from the drop-down in the top left corner (1)
- Unfold the branch "Total" (2) to include statistics from all application servers
- Unfold the branch "Month" (3)
- Choose the latest full month (4)

Example: if today is April 7th \rightarrow choose March

Open the item "Transaction profile" and choose "Standard" in the navigation menu at the bottom left (5)

Tip: If possible provide us 2-3 months of usage data incl. one monthly close

STEP 3: Export ALV-List to a Spreadsheet



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Expert mode	Instance TOTAL	First	record	00	00:20					
& Workload	Period 03/2010	Last	record	23	59:58					
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Detailed analysis	AutoABAP		6.7	ADC sealer		3,783	563.7	458	68.2	
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	ZMS_TEST	ZMS_TEST	2	6.154	3.076.931,5	3.804	1,902.023,5	4.286	2.142.979.5	
	ZVUJIMPD	SPOOL-ADMINISTRATION	8	4.712	588.983,8	54	6.693.5	62	7.810.0	
	SE51		435	3.790	8.712,6	49	112,1	47	108,2	
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	RSBDCBTC_NEW	MASSABUM	1	2.727	2.727.148,0	2.618	2.618.234,0	289	288,791,0	
	SAPRSLOG	EU_REORG_800	31	2.310	74.502,1	1.482	47.812,5	1.334	43.016,9	
	SESSION_MANAGER		3.237	2.232	689,7	1.015	313,5	320	99,0	
P Analysis views	SAPRSLOG	EU_REORG	31	2.074	66.897,9	1,459	47.079,2	1.109	35,788,1	
Workload overview	RSABAPPROGRAM		10.382	1.822	175,5	809	78,0	978	94,2	
Transaction profile	SE11_OLD		6.090	1,749	287,2	1 165	191,5	862	141,6	
E Standard	RSWWERRE	SWWERRE	33,425	1.674	50,1	554	16,6	1.260	37,7	
	SPRO		2.931	1.013	345,7	121	41,3	207	91,3	
Hit lists	RSWEQSRV	SWEQSRV	24,699	849	34,4	204	10,7	561	22,1	
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 User and settlement statistics 	9E18	E13-CH_0120_20001123_135	1 092	336	160 5	113	49.420,0	152	72.009,0	
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Please perform the following steps:

Please click on the arrow next to the icon to export the ALV-list (1)



 Afterwards please choose "Spreadsheet" (2)

STEP 4: Confirm Popup

Extract system usage information



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Load Analysis in System Cl9	1									
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Workbad overview	RSABAPPROGRAM		10.382	1.822	1/5,5	809	/8,0	9/8	94,2	
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• • •	RSWEDSRY	SWEOSRY	24.699	849	34.4	264	10.7	561	227	
Hit lists	RSM13000		70.595	696	9.9	173	2,5	145	2.1	
 Memory use statistics 	RMCA1175	LIS-CM S117 20010130 120	15	366	24.384.2	136	9.093.9	319	21,297.0	
RFC profiles	RMCA1205	LIS-CM_\$120_20001123_135	4	360	90.112.3	198	49.425.0	292	72.889.0	
User and settlement statistics	SE16		1.982	336	169,5	113	57,2	153	77,A	
Prontend statistics	SE37		5.423	319	58.9	130	24,1	160	29,5	
· Sesponse time distribution	ZGET_PWD	TRAINING_PWD	31	303	9.765,5	173	5.572,6	190	6.135,3	
The standard state and standard of	CJ20N		994	289	290,9	61	61,3	105	106,1	
			4.8							4.1

Please perform the following steps:

Confirm the popup

STEP 5: Choose "Table" and Confirm





oud maryoro	in System CI9										
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& Workload		Period 03/2010	Last	record	31.03.2010 2	3.59.58					
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. 6 11/		ALL ALL ALL ALL		81.892	224.347	2,739,6	4.546	55,5	139.920	1.708,6	
• 10/	Choose a	processing mo	de:	80,965	223.051	2.754,9	4,386	54,2	112.278	1.386,8	
Detailed analy		en an		6.711	85.085	12.578,4	3,783	563,7	458	68,2	
Collector and a				1.488	11.472	7.709,7	9.772	6.567,2	1.771	1.190,1	
S conscior and a				283.170	9.000	34,1	4.088	14,4	0.900	24.0	
	Exce	el SAP macros		1 495	6.532	A 305 A	1 122	755.1	604	406.3	
				2	6.154	3.076.931.5	3.804	1,902,023,5	4.286	2.142.979.5	
	 Tab 	le	(1)	8	4.712	588.983,8	54	6.693,5	62	7.810.0	
	Internet		• (1)	435	3.790	8.712.6	49	112,1	47	108,2	
	Pivo	table	(2)	11.255	3.377	300,1	993	88,2	681	60,5	
	0		(2)	62	3.025	48.783,0	702	11.329,4	737	11.888,1	
				61	2.863	46.929.5	1.598	26.199,3	28	465,5	
				1	2.727	2.727.148,0	2.618	2.618.234,0	289	288.791,0	
				31	2.310	74.502,1	1.482	47.812,5	1.334	43.016,9	
and the standard				3.23/	2.232	66 997 0	1.015	313,5	320	99,0	
· · · · Workload a			× ×	10 382	1.822	175.5	809	78.0	978	94.2	
- C Transactio				6.090	1.749	287.2	1.166	191.5	862	141.6	
• Standard	1	RSWWERRE	SWWERRE	33.425	1.674	50,1	554	16,6	1.260	37.7	
· EarlyWate	h	SPRO		2.931	1.013	345,7	121	41,3	267	91,3	
• Time profile		RSWEQSRV	SWEQSRV	24.699	849	34,4	264	10,7	561	22,7	
Hit lists	- Internet	RSM13000		70.595	696	9,9	173	2,5	145	2.1	
Memory use	stanse(CS	RMCA1175	LIS-CM_S117_20010130_120	15	366	24.384,2	136	9.093,9	319	21.297,0	
User and set	lement statistics	RMCA1205	LIS-CM_S120_20001123_135	4	360	90.112,3	198	49,426,0	292	72.889,0	
· E Frontend stat	istics	SE16		1.982	336	169,5	113	57,2	153	77,4	
· D Spool statist	cs	SE37	TRANSIC BAD	5,423	319	58.9	130	24,1	160	29.5	
· Response tin	ne distribution	CIZON	TRAINING_PYVD	31	303	9,705,5	1/3	0.0/2,8	105	0.135,3	
		WJ2011		394	409	4.20,8	01	01,3	100	100,1	

Please perform the following steps:

Please choose "Table" (1) and confirm the popup (2)

STEP 6: Choose "Microsoft Excel"

Extract system usage information



Load Analysis II	System Cl9									
	en oniolf G Save view									
Expert mode	Instance TOTAL	Firs	record	01.03.2010 00	00.20					
• 🧟 Workload	Period 03/2010	Las	record	31.03.2010 23	59.58					
 WdI0434_CI9_ D Total 	Task type All	Tim	e period	30 Day(s) 23	59.38					
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B 12/	Microsoft Excel	ADTO_SESSION_MANAGER	01 000	325.508	2 720 5	4.645	100,8	120.020	1.193,7	
101	MICIOSOIL EXCEI	SENEMAL PM	81.892	224.34/	27540	4.040	00,0 64.0	112 270	1 396.9	
Detailed analy		GENERAL TIME	6711	85.005	12 679 4	3.783	563.7	459	68.2	
E Load history a/		CHING SAP COMS MONI BATCH DP	1488	11.472	7 709 7	9.772	6 587.2	1771	1 190 1	
Collector and			283 176	9.666	34.1	4 088	14.4	6 960	24.6	
	4	•	238.566	7.682	32.2	4.667	19.6	3.599	15.1	
		SAP COLLECTOR FOR PERFMC	1.486	6.532	4 395.4	1.122	755.1	604	406.3	
		ZMS_TEST	2	6.154	3.076.931.5	3.804	1.902.023.5	4.286	2.142.979.5	
		SPOOL-ADMINISTRATION	8	4.712	588.983,8	54	6.693,5	62	7.810,0	
<u> </u>	1 101		435	3.790	8.712.6	49	112,1	47	108,2	
	RFC		11.255	3.377	300,1	993	88,2	581	60,5	
	RSBTCDEL	SAP_REORG_JOBS	62	3.025	48,783,0	702	11.329,4	737	11.888,1	
	RSLDAGDS	SAP_SLD_DATA_COLLECT	61	2.863	46.929,5	1.598	26,199,3	28	465.5	
	RSBDCBTC_NEW	MASSABUM	1	2.727	2.727.148,0	2,618	2.618.234,0	289	288.791,0	
	SAPRSLOG	EU_REORG_800	31	2.310	74.502,1	1.482	47.812,5	1.334	43.016,9	
	SESSION_MANAGER		3.237	2.232	689,7	1.015	313,5	320	99,0	
Analysis views	SAPRSLOG	EU_REORG	31	2.074	66.897,9	1,459	47.079,2	1.109	35.788,1	
· Workload overv	ew RSABAPPROGRAM		10.382	1.822	175,5	809	78,0	978	94,2	
Transaction pro	Me SE11_OLD		6.090	1.749	287.2	1.186	191,5	862	141,6	
E Standard	RSWWERRE	SWWERRE	33.425	1.674	50,1	554	16,6	1.260	37.7	
· () Time profile	SPRO	DUPPOPU	2.931	1.013	345,7	121	41,3	267	91,3	
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RFC profiles	PMCA105	LIS-CM_S117_20010130_120	10	300	29.309,2	100	40 425 0	202	72 290 0	
) 🖸 User and settle	ment statistics SE16	LIG-08_0120_20001123_130	1.092	336	169.5	113	57.2	152	77.4	
· Frontand statist	ICS SE37		5.423	310	58.0	130	24.1	160	29.5	
Contraction and and	ZGET PWD	TRAINING PWD	31	303	9.785.5	173	5.572.8	190	6 135.3	
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Spool statistics B Response time	CJ20N		994	289	290.9	01	01.3	103	106.1	

Please perform the following steps:

- Choose "Microsoft Excel" and confirm the popup
- In case you are not using "Microsoft Excel" please export the list to a format we can open with Microsoft Excel (e.g. comma separated values→ CSV)

STEP 7: Save the spreadsheet

Extract system usage information



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9 RSCOLLOO SAP_COLLECTOR_FOR_PERFMO 1486 6532 4395,4 1122 755,1 604 406,3 0 10 ZMS_TEST ZMS_TEST 2 6154 3076931,5 3804 1902023,5 428 2142979,5 0 0 12 SES1 435 3770 87712,6 49 112,1 47 108,2 0 13 RFC 435 3770 87712,6 49 112,1 47 108,2 0 14 RSBTCDEL SAP_REORG_JOBS 62 3025 48783 702 11329,4 737 11888,1 0 15 RSDCAGDS SAP_SLD_DATA_COLLECT 61 2863 46929,5 1598 26199,3 28 465,5 0 17 SAPRSLOG EU_REORG_800 31 2210 74502,1 1482 47812,5 1334 43016,9 0 1 18 SESSION_MANAGER 3237 2222 6687,9 1109 3778,1 0 1 24 7849 10,5 165 15,5	8 RSBTCRTE		238566	7682	32,2	4667	19,6	3599	15,1		0
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14 RSBTCDEL SAP_REDRG_JOBS 62 3025 44783 702 11329,4 737 11888,1 0 15 RSLDAGDS SAP_SLD_DATA_COLLECT 61 2863 46092,5 1598 26193,3 288 465,5 0 1 17 SAPRSLOG EU_REORG_800 31 2310 74502,1 1482 47812,5 1334 43016,9 0 1 18 SESSION_MANAGER 3237 2232 6689,7 1015 313,5 320 99 0 1 19 SAPRSLOG EU_REORG 31 2074 66897,9 1459 47079,2 1109 35788,1 0 0 21 SE11_OLD 6090 1749 287,2 1166 191,5 862 141,6 0	13 RFC		11255	3377	300,1	993	88,2	681	60,5		0
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Please perform the following steps:

Save the spreadsheet

3. Receive Results Report



Final Checks



1. Check if you can find a new chapter in your SAP EarlyWatch Alert (typically chapter 6), which contains business key figures and measured values:

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In case chapter is not existing or empty follow instructions in <u>Knowledge Base Article 2282310</u> or open an incident in component SV-SMG-SER-EWA indicating that "*Business Key Figures chapter in SAP EWA needs to be analyzed*" and describing the problem. 2. Check if system usage information (ST03N) shows sufficient amount (at least one month, incl. period end closing) of used transactions and programs:

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Initiate your request







Perform the following steps:

- Go to <u>Pathfinder landing page</u> and fill out all required information
- Upload ST03N results Excel and latest enhanced SAP EarlyWatch (with business key figures chapter)

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Questions »



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